

1. General Information

Thank you for choosing The Ramp People.

This user manual provides an overview of the medical device along with essential guidelines for its safe and correct use.

Please read the manual thoroughly before operating the product, paying special attention to the safety requirements.

TRP7 Ltd continually improves its products and may update specifications or functions without prior notice. For any questions or assistance, contact your dealer or TRP7 Ltd directly using the details provided on the last page of this manual.

2. Intended Use

The rollator has been designed as a tool to assist those with mobility problems with standing, walking or sitting independently. It is designed to assist those walking and provide a seat to rest on when required. The rollator is only designed for use as a mobility aid, any other usage is prohibited.

The device is not designed for those who have serious problems with body balance or who's muscle strength is too low to be able to stand and/or walk, even with the support of a rollator. The need for a rollator should always be assessed and recommended by a doctor, physiotherapist or Occupational Therapist.

3. Delivery and Product Description

The rollators are supplied folded in a box.

The box contains:

- One folded rollator with four wheels, including seat and backrest
- A bag for storage
- One user manual

4. Security

All users of this device must read the user manual carefully before use. The manufacturer accepts no responsibility for damage or injury resulting from failure to follow these instructions.

Limitations for usage:

- The rollator seat must not be loaded with more than 150kg
- The rollator's push handles must not be loaded with more than 150kg
- The rollator bag should not be loaded with more than 5kg
- The rollator is designed for use on flat surfaces indoors or outdoors
- The rollator is not designed to be self-propelled whilst seated
- The brakes must be locked into position before seating

Avoiding accidents

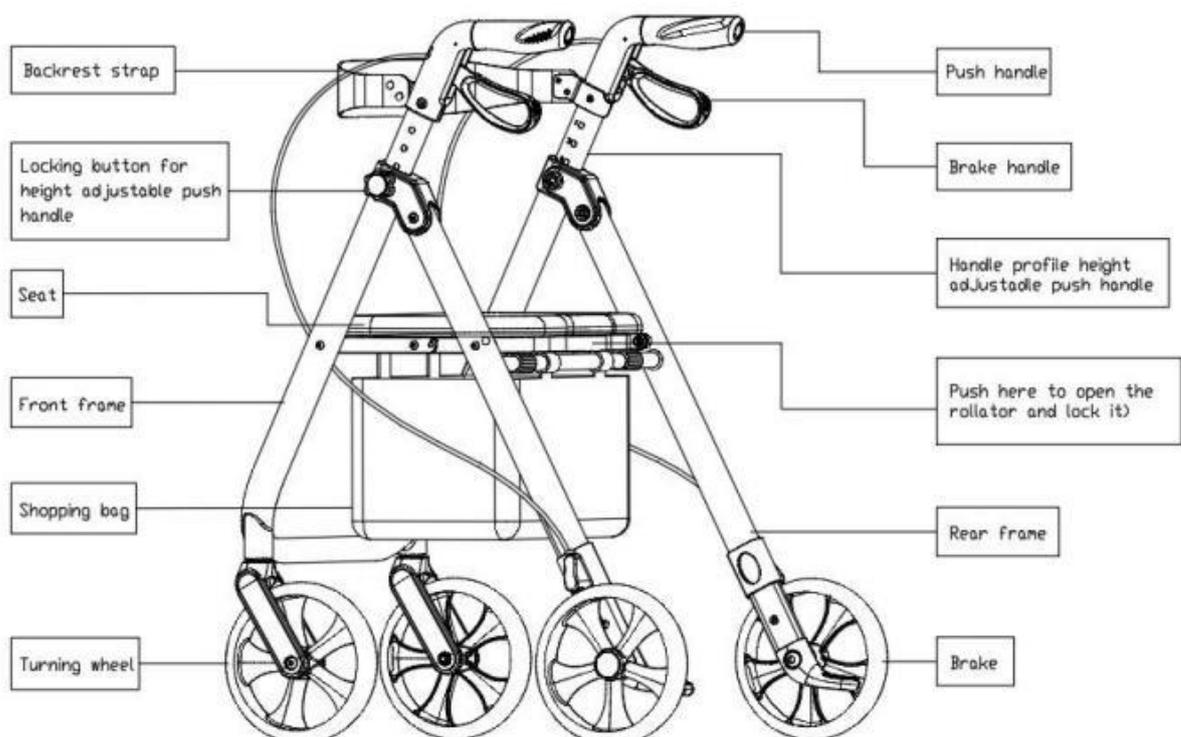
- Use the device only for the purpose it is intended for.
- Use the device only in good technical condition.
- Avoid making constructive changes to the device, unless you have the manufacturer's written acceptance for such modifications.
- During different adjustments which are possible on the device, the user must take care not to trap their fingers or other body parts between two moving elements of the device
- The device must only be used on a stable surface.
- All wheels MUST be in contact with the floor at ALL TIMES during use. This will ensure the rollator is properly balanced and should avoid accidents.
- When using the rollator in a stationary position the hand brakes MUST be locked.

IMPORTANT



Mind Your Fingers

Be careful when you see this symbol on the device. Fingers or other body parts of a user and/or assistant can be trapped between the device's parts during folding, unfolding or adjusting of the device. Be extremely careful when adjusting the device. Observe the dimensions of gaps between the device's elements to avoid trapping your fingers or other body parts

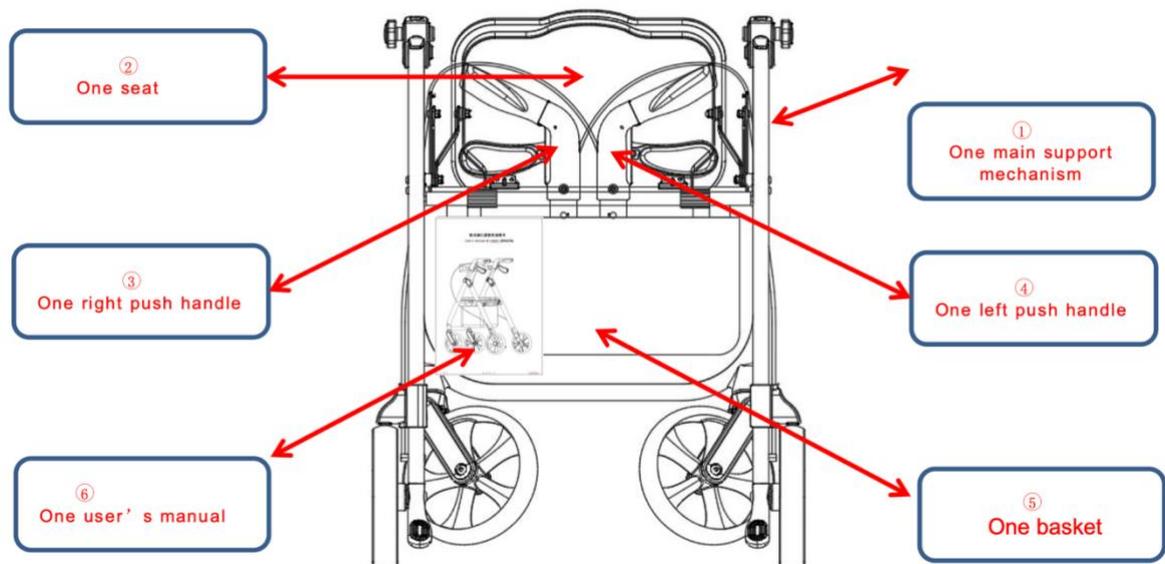


5. Usage

Looking at the picture above the device should be prepared for use in an instinctive way.

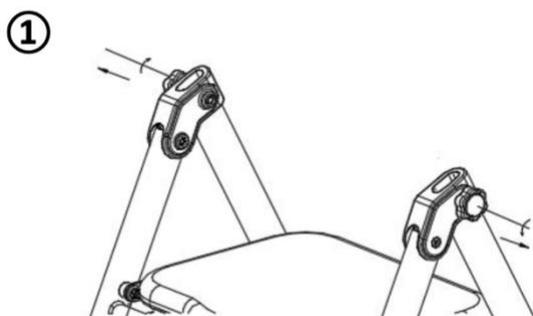
We recommend you follow the steps below: Initial Check - In the first instance take the device out of the box and check (using the picture above) that nothing is missing. If you discover at this stage that some part is missing or damaged do not continue to assemble the product. Contact your supplier of the product right away.

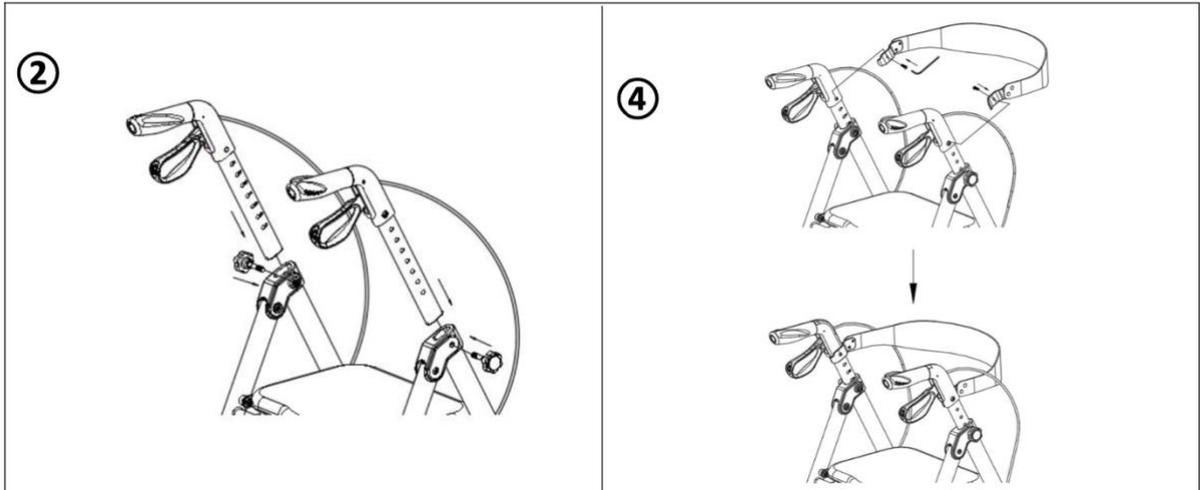
Complete packaging incl:



6. Assembly

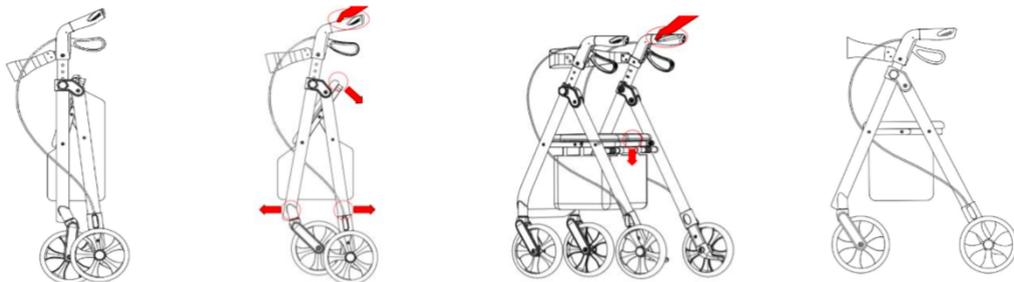
Assembly of the rollator





Important: Ensure not to place your fingers inbetween the folding mechanisms to prevent injury

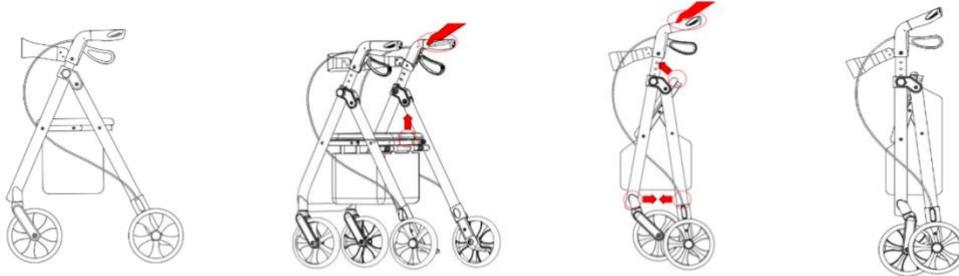
Opening of the rollator



- After unfolding or assembling the rollator should be always ensure that the seat support is securely locked and the frame does not move anymore.
- Always ensure that both push handle tubes are securely locked in the main support tube with the Red locking button for height adjustable push handle to prevent the accidental sliding in of the push handle tubes when forced.
- Always test to see that accessories are properly and safely locked in place BEFORE using.
- Failure to follow these warnings can result in personal injury.

1. Hold the left handle by left hand while pushing the seat' backrest by the right hand lightly until the seat is steady;
2. Push down the seat until stead smooth and steady

Folding of the rollator



1. Open the locking button of adjust height then push the push handles to down gently;
2. Lock the button for height adjustable again
3. Lift the seat's support gently then Fold the rollator

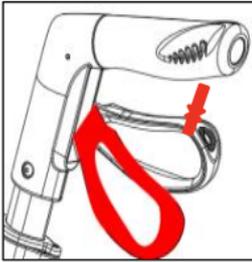
Adjusting the height of the push handles



- Release the handle locking button,
- Make adjustments to your desired height.
- Spin the adjustment locking button toward right until it can't be moved.

- Both push handles should be adjusted to the same height.
- The correctly adjusted handles should be to the height of the user' s hips.
- Never leave the device without the breaks on.

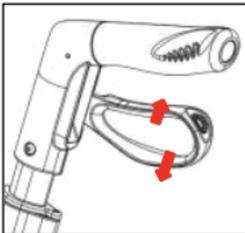
Using the hand brakes



Locking/Unlocking the hand brakes

1. TO STOP THE ROLLATOR simply pull the brake handles up towards the hand grips.
2. TO REMAIN STATIONARY hold the brake handles in the "down" position.
3. TO START MOVING release the brake handles. They will drop down automatically and the brakes will be released.

- You should always engage the breaks when you don't plan to move the device.
- Never leave the device without the breaks engaged when there is someone sitting in it!
- Never leave the device on slopes without the breaks engaged!
- Always sit straight up when seated on the rollator with your forearms or hands lightly resting on the push handles.
- Never lean backwards when seated on the rollator



1. To lock the brakes push the brake handles down until you can hear the "click" sound.
2. To unlock the brakes pull the brake handles up until you feel them loosen.

When using the rollator in a stationary position, the hand brakes **MUST** always be locked.

7. Cleaning

Cleaning the Rollator:

- Clean the device regularly and keep it clean.
- Lighter dirt and dust can be removed with a wet cloth
- Larger parts of dirt can be removed with a non- corroding, mild washing agent and warm water.
- Do not use harsh abrasives or bleach based cleaners, as this may cause damage or discolouration.
- Dry parts with a soft cloth.
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Cleaning the Rollator Wheels:

- Clean wheels with warm water and a mild cleanser.
- Dry with a clean rag.
- Lubricate with multi- purpose oil periodically or if wheels begin to squeak.

8. Label

The product label is located on one of the bottom tubes of the main frame and contains essential information about the device, including the product name, serial number, production date, item number, maximum user weight, maximum shopping bag load, product width, size, and manufacturer details. This label must remain attached to the device at all times and should never be removed.

9. Technical Data

Technical Information	Data
Maximum capacity	150kg
Maximum capacity of bag	5kg
Total weight (exc. Bag)	6.5kg
Shopping bag weight	0.6kg
Length	61cm
Total height folded (lowest height)	98cm
Open width	62cm
Folded width	22cm
Seat width	46cm
Height of handles	84 – 94cm
Height of seat	53cm
Brakes	2 x brakes with parking function
Wheel (diameter x width)	20 x 3.6cm

10. Transport

The rollator folds for storage. When transporting the rollator ensure it is in a secure position to prevent the risk of sudden movement.

11. Maintenance

Ensure the rollator is secure at all times. Regularly check for loose screws, tighten when needed. Replace any broken, damage or worn items immediately.

Reuse

The rollator is suitable for re-use. Before passing on to another user the rollator should be inspected by a dealer.

It is recommended the following items are inspected:

- Visual inspection of the frame
- Secure all nuts and bolts
- Check the condition of plastic elements
- Check the condition of the wheels and ball bearings
- Check the effectiveness of the brakes
- Where parts are damaged these should be replaced. All bolts should be tightened. The rollator should be cleaned prior to reuse.

How to dispose of the rollator

The device should be taken to be recycled.

Warranty

The supplier provided a 2 year warranty against defects from the original purchase date. Please note that the warranty will be void if the rollator is used outside of the recommended guidance. No warranty is provided if the rollator is used for purposes other than as a rollator.

A 1 year warranty is provided for the wheels.

If you wish to undertake a warranty claim, please contact us and provide details of the fault and images via email at hello@theramppeople.co.uk. The Ramp People are not responsible for incidental or consequential damages.

Returns

The Ramp People offer a 60-day returns period if the product is not suitable for your needs. The item needs to be returned in the original packaging to The Ramp People. Please ensure to package the rollator correctly as we cannot be held liable for damage caused in transit. Please contact us if you wish to return the rollator for full return details.

Contact Details

Thank you for choosing The Ramp People (TRP7 Ltd) If you have any questions, please contact us.

Email: hello@theramppeople.co.uk

Telephone (UK): 01372 569 051

Telephone (IE): +353 1 695 0520

Label Details

Symbol	Introductions	Symbol	Introductions
	UKCA mark		CE Symbol
	Warnings and Precautions		medical device
	Model Number		Manufacture Date
	Manufacturer Name Address		Country of Manufacture
	Serial number		Consult instructions for use
	Used-by date		Temperature Limit
	Keep away from sunlight		Keep dry
	Load weight		Bag load weight
	Largest width of the rollator		Can be used both indoor and outdoor

Manufacturer

TRP7 LIMITED

Unit 5 Quantum Business Park, Beacon Hill Road, Church Crookham, Fleet, Hampshire
GU52 8EA, England, United Kingdom



SUNGO Europe B.V.
Fascinatio Boulevard 522, Unit 1.7, 2909VA Capelle aan den IJssel, The Netherlands