

General Safety Warning

Please ensure these instructions are fully read and implemented. Failure to do so may result in injury to the user. Retain in a safe place for future reference.

Intended Use

The Step Ladder with Handrails is designed to assist users to safely work at height and undertake tasks such as picking and packing.

Unpacking

When unpacking the step ladder, please check that you have all required parts and fixings. Contact The Ramp People if any items are missing.

Please also check the steps for damage. If any damage is noted, contact the supplier immediately. **Do not use a damaged step ladder.**

General Safety Instructions

- Users should read the instructions prior to use
- A risk assessment should be undertaken prior to using the ladder
- Users should be competent to use the ladder. When required, training should be provided prior to use
- Always complete a ladder inspection prior to use to check for signs of damage
- Only use the ladder on flat level ground
- Only use the ladder indoors
- Ensure the ground is free from oil, water, or any substances which may cause the ladder to slip
- Do not overreach when using the ladder
- Do not reach sideways or backwards when using the ladder
- Only one person should use the ladder at one time
- It is recommended 3-points of contact is maintained with the ladder at all times, including when climbing or descending down the ladder
- Do not carry heavy or awkward items up the ladder
- Ensure suitable footwear is worn on the ladder
- Do not use the ladder if you feel unwell or unfit to do so
- Ensure the ladder is suitable for the task required
- Do not use the ladder for long periods of time to prevent fatigue
- Ensure it is safe to use the ladder in the relevant area. Do not use the ladder in areas where there are electrical hazards. Consider surrounding hazards such as moving vehicles and similar
- Do not exceed the maximum capacity of 200kg
- Following the signage noted on the ladder

Items to Be Inspected

The ladder should be regularly inspected for signs of damage or wear. We recommend checking the items below:

- Check the ladder for signs of damage such as twisted, dented or cracked treads
- Check the fixings are secure, tighten when needed. Ensure no fixings are missing.
- Check the ladder is free from liquids including mud or oils, wipe clean if required
- Check the ladder remains stable and fit for use

If any faults arise, please contact the manufacturer, The Ramp People for advice. Do not continue to use a ladder if it is damaged.

Maintenance

Ensure the ladder is kept free from dirt such as mud, oils, paint and similar. Wipe clean when required.

Warranty

The supplier provides a 1-year warranty against defects from the original purchase date. Please note the warranty will be void if the ladder is used outside of the recommended guidance. If you wish to make a warranty claim please contact us and provide details of the fault and images via email at hello@therampeople.co.uk. The Ramp People are not responsible for incidental or consequential damages.

Returns

The Ramp People offer a 60-day returns period if the product is not suitable for your needs. Please ensure the item is returned in the original packaging to The Ramp People. Please ensure to package the item correctly as we cannot be held liable for damage caused in transit. Please contact us for full return details.

Assembly

The step ladders are provided with fixings and tools for assembly.

It is recommended that two people assemble the ladder. Assembly can usually be completed in under 20 minutes.

Assembly Guide

This guide demonstrates how to assemble the **3-step ladder**, but the assembly process is **identical for all other step-ladder heights** in the range. The number of steps and fixings may vary, the assembly stages follow the same method.

During assembly we recommend loosely assembling the bolts. Once assembled tighten all fixings.

1. Check you have the relevant parts.

Your kit should include:

- Main ladder frame (left and right rails)
- One platform
- Treads (number dependent on step height purchased)
- Rear support bar (rectangular bar)
- Guard rail (cylinder bar)
- Cupped wheels x 4
- Tools x 3
- Fixings



Tools Included



Fixings Included

The number of fixings varies depending on the number of steps you have purchased.

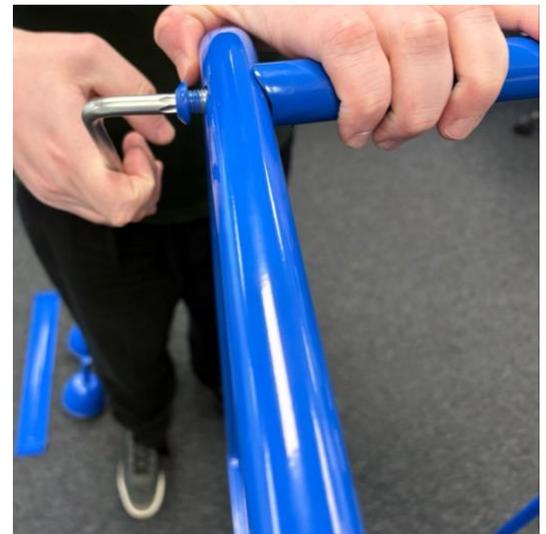
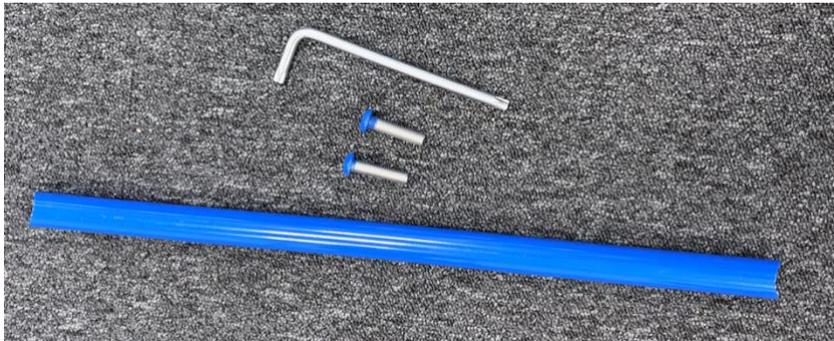
Below shows the fixings provided with the TRP-STEP3.



Step 1 – Assemble the Handrail Frame

Stand the two outer handrails upright on the ground and hold them steady. Position the guard rail (cylindrical bar) between the handrails and align the fixing holes.

Insert the two fixings and tighten securely using the Allen key provided. This forms the main frame of the ladder.



Step 2 – Install the Platform

Lay the ladder on a flat surface to make assembly easier and safer.

Select the platform and the four shorter screws with blue heads.

Align the platform's mounting holes with the top holes on the handrails, ensuring the non-slip surface is facing upward.

Insert the screws through the aligned holes and tighten them using the wrench provided.



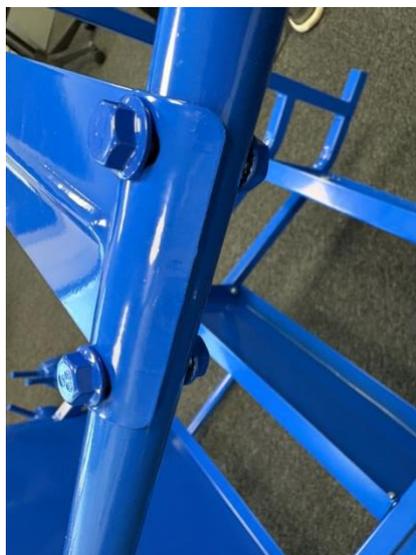
Step 3 – Attach the Steps / Treads

Secure each step(s) to the frame using the silver screws and washers. Four screws are provided per step. Make sure the non-slip surface is facing upwards. Tighten all screws using the wrench provided.



Step 4 – Fit the Rear Support Bar

Select the rear support bar (rectangular bar) and four fixings. Align the holes on the support bar with the pre-drilled holes on the ladder frame. Insert the fixings and nuts and tighten.



Step 5 – Install the Feet

Select the four cupped feet. Insert each foot onto the base of the ladder leg. Align the holes on the cupped feet with the holes in the ladder frame. Secure each foot using the silver fixings and washers provided. Tighten all fixings to ensure the feet are firmly attached.



Final Check

Ensure all fixings are fully tightened and secure prior to use.

Contact Details

Thank you for choosing The Ramp People.

If you have any questions, please contact us.

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